

DCYF's New Training Site Update

April 12, 2023
Provider Supports Meeting



Washington State Department of
CHILDREN, YOUTH & FAMILIES

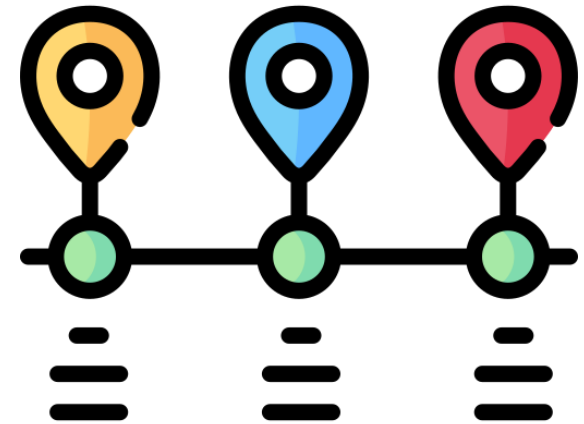
Reminders About the New Site

- **Child care providers:** will find, access, and complete trainings— all in one place!
- **Trainers/training organizations:** will manage, record, and create events on the new site— eliminating the use of multiple platforms.
- **Training applicants:** will use the new site to become State-Approved Trainers— streamlining the process.



Timeline

- Early stages of implementation
- Working on:
 - Engagement efforts
 - Gathering feedback
 - Updates (now available on website)
 - Keeping you informed



Engagement & Feedback

- Workforce Growth, Quality, and Recognition (WGQR) Team Engagement Approach
- Feedback sessions: UX research & testing with Providers



Our Teams' Engagement Approach



Online



In-Person Outreach



Feedback Committee



UX Research & Testing

- UX stands for "User Experience"

Testing Format:

- Virtual
- One-on-One interviews
- Spanish, English, Somali
- 75 min- 2 hour sessions



Stay Up-to-Date!

All information shared
on dedicated webpage:

tinyurl.com/DCYFsNewTrainingSite

DCYF's New Training Site

We are excited to announce the implementation of a new Learning Management System (LMS) coming in 2023!

DCYF's New Training Site (which will be renamed later), will be a place to find training, complete training, manage training and conference/special events, and apply to become a state-approved trainer.

Key Features

DCYF's New Training Site will have features that will help our learners, training organizations and trainers access and navigate with ease. Some key features include:

- Automated alerts and notifications
- Simplified trainer application process
- Easier training search by topic, location, and more
- Blended and collaborative learning options, including integration with Zoom
- Centralized learning materials and eLearning content library
- Improved navigation and accessibility for all users
- Language customization - users will be able to translate the site into multiple languages when this feature becomes available in the future

Contact

✉ merit@dcyf.wa.gov

☎ Phone: 866.482.4325, option 5

Engagement Efforts

We'll be announcing ways to provide feedback via the PD Newsletter:

[SUBSCRIBE TO THE NEWSLETTER »](#)

New Training Site Updates

March 2023

February 2023

January 2023
English | Español

NEW



Website

tinyurl.com/DCYFsNewTrainingSite



Contact

Karma Hugo: karma.hugo@dcyf.wa.gov

Marlene White: marlene.white@dcyf.wa.gov

